

## LOW INCOME SERVICES PROGRAM

### APPLICABILITY

Available to low income residential customers in the Company's electric service area.

### PROGRAM DESCRIPTION

The Low Income Services Program is part of Duke Energy Kentucky's portfolio of programs offered through Rider Demand Side Management Program (Rider DSM) and recovered through the Company's Rider DSMR (Demand Side Management Rate). The purpose of this program is to assist low income customers with installation of energy efficiency measures in their home to reduce energy usage. Eligible customers must have income to or less than 200% of the federal poverty level established by the U.S. Government.

Weatherization and equipment replacement assistance is available to income qualified customers on Duke Energy Kentucky's system in existing, individually metered, residences, condominiums, and mobile homes.

- Funds are available for (i.) weatherization measures, and/or (ii.) refrigerator replacement with an Energy Star appliance, and/or (iii.) furnace repair/replacement. The measures eligible for funding will be determined by an energy audit of the residence.
- A home energy audit will be provided at no charge to the customer.
- Availability of this program will be coordinated through vendors or local agencies that administer weatherization programs. The vendor or agency must certify the household income level according to Duke Energy standards.

Payment Plus provides energy efficiency and budget counseling to help customers understand how to control their energy usage and how to manage their household bills. Participants are also encouraged to participate in weatherization and equipment replacement assistance to increase the energy efficiency in customers' homes. Bill assistance credits are provided to customers upon completion of each component of Payment Plus.

Participants are not eligible for payments under any other Duke Energy Kentucky Energy Efficiency Programs for the same energy efficiency measure provided under this program.



Issued by authority of an Order of the Kentucky Public Service Commission dated April 29, 2020 in Case No. 2019-00406.

Issued: February 19, 2021  
Effective: May 1, 2020  
Issued by Amy B. Spiller, President /s/ Amy B. Spiller



## PAYMENT

Participants in the weatherization and equipment replacement assistance provision of this program may receive assistance with energy efficiency measures as shown below. Payments will be made to the administering agency on behalf of the customer.

1. Weatherization Tier 1. Homes with energy usage up to 7 kWh or 1 therm per square foot of conditioned space can receive up to \$600 for weatherization measures.
2. Weatherization Tier 2. Homes with energy usage more than 7 kWh or 1 therm per square foot of conditioned space can receive assistance of up to \$4,000 for weatherization measures.
3. Equipment Replacement
  - a) Refrigerator replacement cost
  - b) Furnace replacement cost

To provide an incentive for customers to enroll in Payment Plus, bill assistance is available to help customers gain control of their bills. The credits<sup>1</sup> are as follows:

1. \$200 for participating in the EE counseling.
2. \$150 for participating in the budgeting counseling.
3. \$150 for participating in the Residential Conservation and Energy Education program if enrolled in Payment Plus.

## SERVICE REGULATIONS

The provisions contained in this tariff sheet do not supersede or replace any of the charges and terms contained in the standard base rate and rider tariff sheets. The standard base rate and rider charges apply to all customers.

The supplying of, and billing for, service and all conditions applying thereto, are subject to the jurisdiction of the Kentucky Public Service Commission, and to Company's Service Regulations currently in effect, as filed with the Kentucky Public Service Commission, as approved by law.

**CANCELLED**

December 1, 2023

**KENTUCKY PUBLIC  
SERVICE COMMISSION**

<sup>1</sup> This is a one-time credit.

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**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell**  
Executive Director



EFFECTIVE

**5/1/2020**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)